End-to-end solution for efficient multi-drop logistics operations

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Suppliers of pre-packed food and raw ingredients to retail and entertainment customers face complex document management (DM) challenges.

Food Service Operations also frequently complete their deliveries with multi-drop runs. Each delivery may involve its own documentation, or one delivery note may cover multiple customers. This complex, many-to-one documentation must be accurately captured.

This situation has forced some suppliers to develop their own automated solutions, which have delivered limited success. However, most operations still function with a purely paper-based system, which leads to increasing piles of paper in in-trays and filing cabinets, slowing invoicing and extending debtor days.

Streamlined delivery document management for food distribution

Document Manager for Food Logistics is a DM solution designed to automate and accelerate the daily tasks associated with capturing, storing, processing and managing Proof of Delivery documents (PODs) and other delivery documentation.

The core of the solution is a simple yet powerful scanning engine that has the capacity to provide manual or fully automated indexing in order to capture high volumes of documents accurately and efficiently. By using user-definable indexing fields and folder structures, PODs and other related documentation can be captured, stored and presented to internal and external users through a simple Web interface.

In addition to the solution's ability to capture vast numbers of PODs, Document Manager also features a range of useful functions: these include missing POD reporting, fleet documentation management and HR documentation management. Integration with finance applications will enhance invoicing processes. The Document Manager solution can be customised to suit individual operational needs and will result in a complete end-to-end solution for document management within a Food Logistics business.

It is imperative that all the POD documents, and other documentation, including goods-in receipts, supplier invoices and vehicle records, that the delivery operation generates, are captured and processed quickly and efficiently.

Food Service Operations

Features and Benefits

- High-volume, low-effort capture of POD documents
- Ability to handle additional variable document types and sizes
- User-definable indexing and folder setup
- Manual or fully automated indexing using Optical Character Recognition (OCR)
- Workflow capabilities for standardising invoice processing
- Presentation to internal/external users through Web interface
- Ability to meet customer SLAs
- Tracking of missing PODs
- Reduction in debtor days through POD tracking
- Integration with finance solutions for streamlined invoicing

Document Logistix Customers

Development of the Document Manager POD management system has drawn upon significant experience gained working with leading Food and Drinks Logistics organisations including DHL, Tradeteam, Direct Wines and The Wine Society. Document Manager delivers our customers powerful, flexible and user-friendly solutions for their document management and a rapid Return on Investment.

Document Manager is a leading end-to-end document management solution and provides DM solutions to customers around the world and in all markets including HR, Financial Services, Logistics, Policing, Retail and Education.

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